



Retail Forum Working Group Minutes: Future of Retail – Digitalisation and Skills

6 March 2024

Meeting 9

CHATHAM HOUSE RULES APPLY

Attendees: Appendix A

Minutes: The minutes from this meeting are to be agreed under Silence Procedure and will be available on www.enterprise.gov.ie

Item 1: Welcome

The Chair welcomed attendees.

Item 2: Updates

- Update from Róisín Woods, Retail Ireland Skillnet on the Retail Learning Summit 2024 which took place on 29 February 2024.
- Update from the Chair on the High-level conference on Retail – A transition pathway for a more resilient, digital and green retail ecosystem due to take place on 12 March 2024 in Brussels.

Item 3: Presentation from Skillnet Ireland on Skills4Retail

Item 4: AOB

Comments Arising

- The Chair also asked the Group for input into the Work Programme Actions through suggested presentations or specific activities that the Group can progress.
- A member suggested for the next meeting that it might be beneficial to review the objectives of the Working Group.
- A member raised that she noted “a gap” where often some smaller businesses (SMEs) are not fully au fait with basic employment rights and sometimes fail to implement them.
- The role and involvement of retail workers in the development of retail as a career is important.

Actions:

- Copy of the presentation to be forwarded to Working Group members and placed on the Retail Sector in Ireland webpage. [Copy of presentations issued to members on 6 March 2024].
- A copy of the link to the skills4Retail.eu will be placed on <https://enterprise.gov.ie/en/what-we-do/the-business-environment/retail-and-locally-traded-enterprise/retail-sector/>
- Next meeting to discuss, review and apply, relevant work actions.

**Retail Section
Department of Enterprise, Trade and Employment
6 March 2024**

Appendix A

Retail Forum Working Group: Future of Retail – Digitalisation and Skills

Attendees

Organisation	Representative
Department of Enterprise, Trade and Employment (Chair)	Marian Cassidy
Chambers Ireland	Shane Hughes
Digital Business Ireland	Rob Bobos
Eason	Lisa O'Brien
ICTU	Gerry Light
Independent	Cathy Kearney
Retail Ireland Skillnet	Róisín Woods

Apologies

Organisation	Representative
.ie	Oonagh McCutheon
DETE	Sarah Bealin
LEO Network	Kathleen Prendergast

Presenters

Organisation	Representative
Skillnet Ireland	Robert Lynch